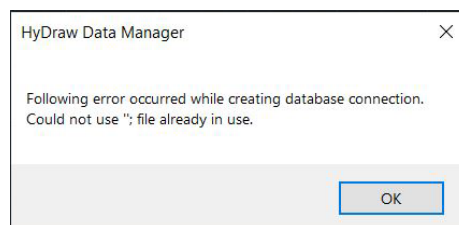
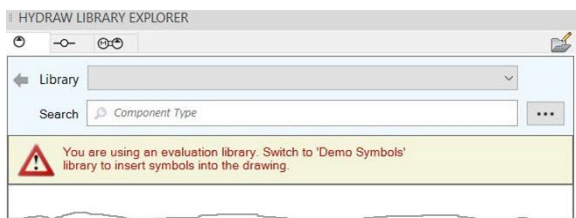
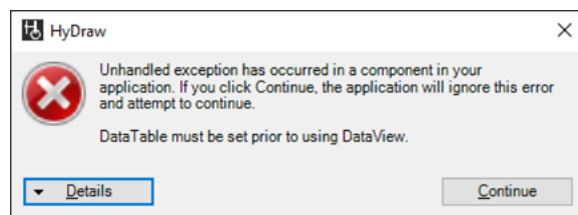
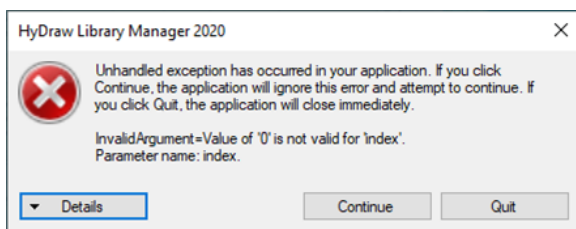
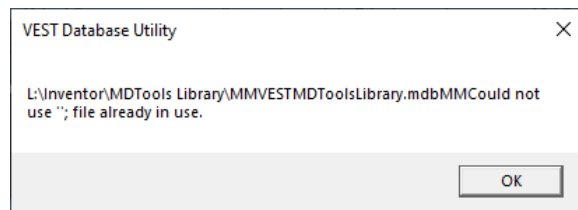
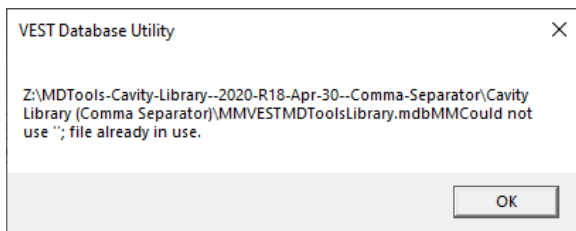














Microsoft Office Access Update causes issues with MDTTools and HyDraw CAD Accessing a Network Library | Solutions

Issue:

Users are unable to use the shared Networked Library (Access Database) with MDTTools and HyDraw CAD. The “; file already in use” or another message displays as shown below.



Installing any of the Updates of Microsoft Access database engine 2010 (English) and/or Microsoft Access database engine 2016 (English) listed below causes the issue.

Microsoft Access database engine 2010 (English) (5)				
 Update for Microsoft Office 2010 (KB2553181) 64-Bit Edition	Microsoft Access d...	14.0.4763.1000	Microsoft Corporation	16/12/2021
 Update for Microsoft Office 2010 (KB2553310) 64-Bit Edition	Microsoft Access d...	14.0.4763.1000	Microsoft Corporation	16/12/2021
 Security Update for Microsoft Office 2010 (KB2553447) 64-Bit Edition	Microsoft Access d...	14.0.4763.1000	Microsoft Corporation	16/12/2021
 Update for Microsoft Office 2010 (KB2553347) 64-Bit Edition	Microsoft Access d...	14.0.4763.1000	Microsoft Corporation	16/12/2021
 Update for Microsoft Office 2010 (KB2553310) 64-Bit Edition	Microsoft Access d...	14.0.4763.1000	Microsoft Corporation	16/12/2021
Microsoft Access database engine 2016 (English) (7)				
 Security Update for Microsoft Office 2016 (KB4504745) 64-Bit Edition	Microsoft Access d...	16.0.5044.1000	Microsoft Corporation	16/12/2021
 Security Update for Microsoft Office 2016 (KB4486670) 64-Bit Edition	Microsoft Access d...	16.0.5044.1000	Microsoft Corporation	16/12/2021
 Update for Microsoft Office 2016 (KB4484467) 64-Bit Edition	Microsoft Access d...	16.0.5044.1000	Microsoft Corporation	16/12/2021
 Update for Microsoft Office 2016 (KB4462197) 64-Bit Edition	Microsoft Access d...	16.0.5044.1000	Microsoft Corporation	16/12/2021
 Security Update for Microsoft Office 2016 (KB5002033) 64-Bit Edition	Microsoft Access d...	16.0.5044.1000	Microsoft Corporation	16/12/2021
 Security Update for Microsoft Office 2016 (KB5002099) 64-Bit Edition	Microsoft Access d...	16.0.5044.1000	Microsoft Corporation	16/12/2021
 Update for Microsoft Office 2016 (KB4486747) 64-Bit Edition	Microsoft Access d...	16.0.5044.1000	Microsoft Corporation	16/12/2021

Solutions:

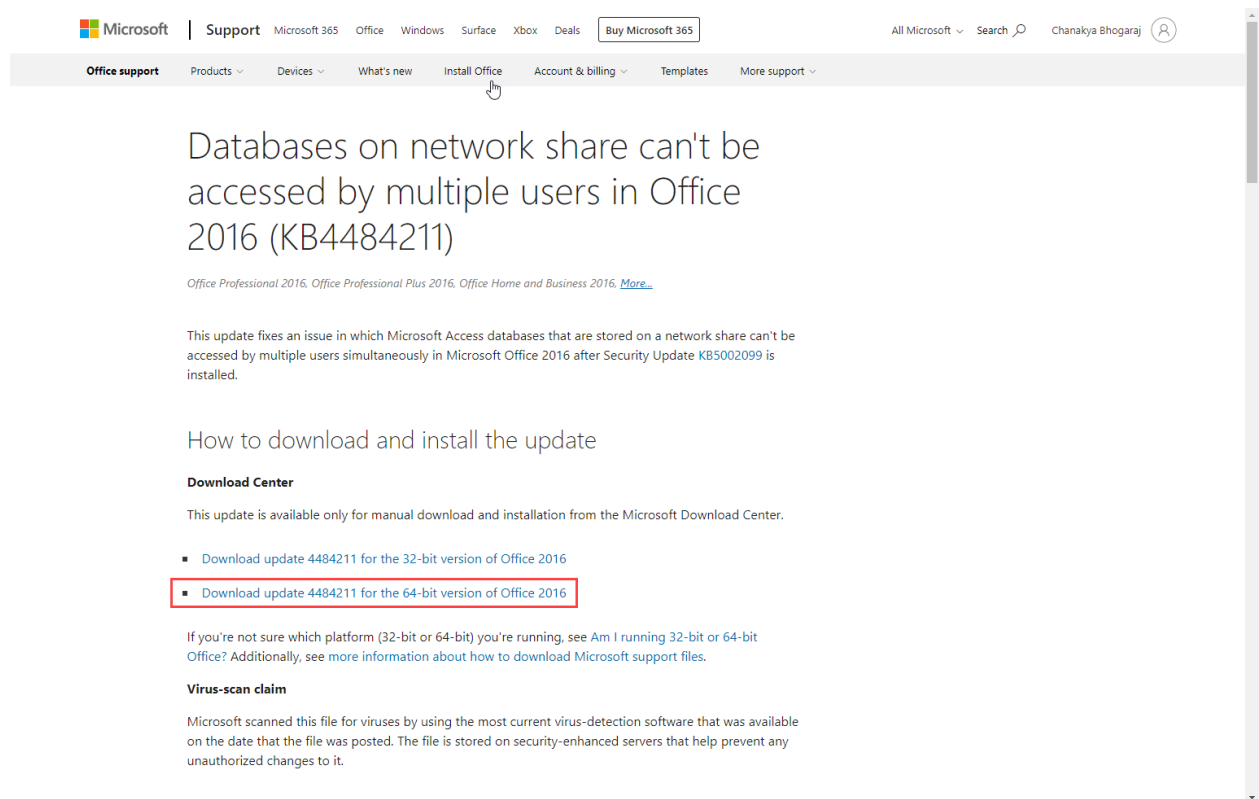
Attempt the following solutions to fix issues involving the Microsoft Access database engine.

1. Install KB4484211 if you are using Office 2016.

[Databases on network share can't be accessed by multiple users in Office 2016 \(KB4484211\) \(microsoft.com\)](#)

This update fixes an issue in which Microsoft Access databases that are stored on a network share can't be accessed by multiple users simultaneously in Microsoft Office 2016 after Security Update KB5002099 is installed.

Install the 64-bit version from the link:



The screenshot shows the Microsoft Support website page for KB4484211. The page title is "Databases on network share can't be accessed by multiple users in Office 2016 (KB4484211)". The page content includes a description of the issue, a "Download Center" section with two links, and a "Virus-scan claim" section. The link "Download update 4484211 for the 64-bit version of Office 2016" is highlighted with a red box.

Microsoft | Support Microsoft 365 Office Windows Surface Xbox Deals Buy Microsoft 365 All Microsoft Search Chanakya Bhogaraj

Office support Products Devices What's new Install Office Account & billing Templates More support

Databases on network share can't be accessed by multiple users in Office 2016 (KB4484211)

Office Professional 2016, Office Professional Plus 2016, Office Home and Business 2016, [More...](#)

This update fixes an issue in which Microsoft Access databases that are stored on a network share can't be accessed by multiple users simultaneously in Microsoft Office 2016 after Security Update KB5002099 is installed.

How to download and install the update

Download Center

This update is available only for manual download and installation from the Microsoft Download Center.

- Download update 4484211 for the 32-bit version of Office 2016
- Download update 4484211 for the 64-bit version of Office 2016

If you're not sure which platform (32-bit or 64-bit) you're running, see [Am I running 32-bit or 64-bit Office?](#) Additionally, see [more information about how to download Microsoft support files.](#)

Virus-scan claim

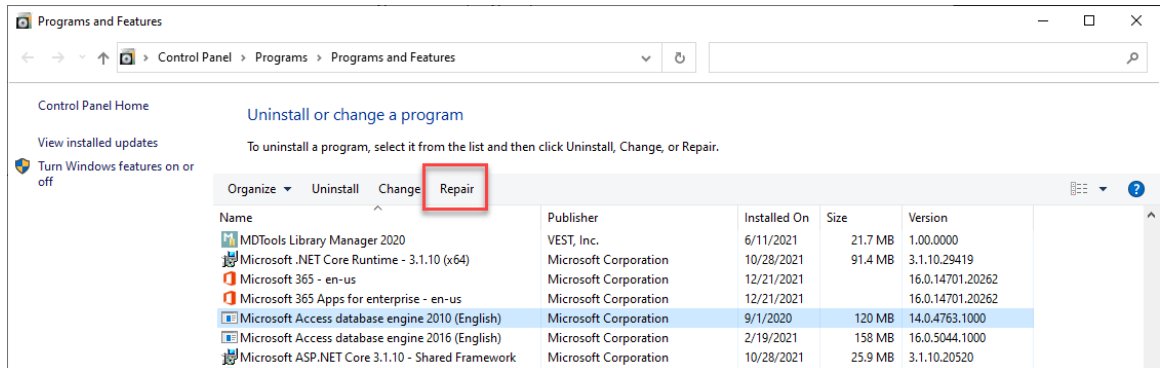
Microsoft scanned this file for viruses by using the most current virus-detection software that was available on the date that the file was posted. The file is stored on security-enhanced servers that help prevent any unauthorized changes to it.

2. Repair Microsoft Access database engine

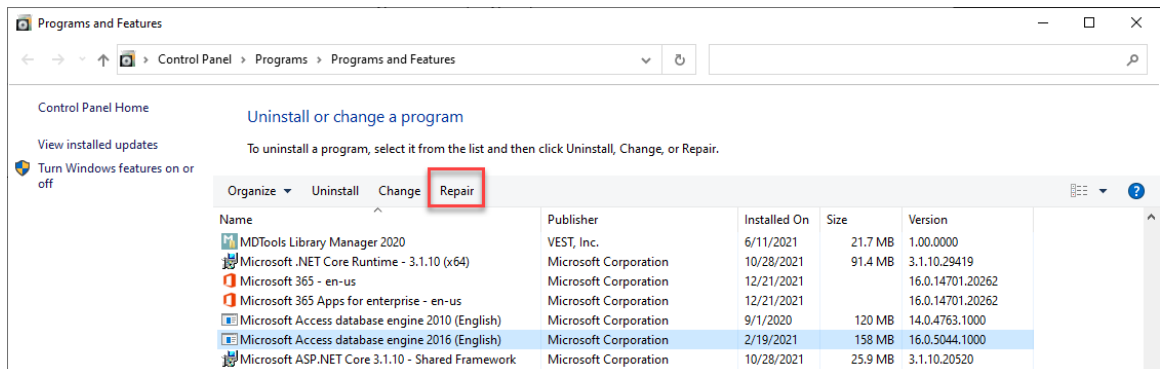
Repair Microsoft Access database engine 2010 and Microsoft Access database engine 2016, if present.

To repair:

1. Click Control Panel > Programs > Programs and Features.
2. Select Microsoft Access database engine 2010 (English) and click Repair.



3. Similarly, select Microsoft Access database engine 2016 (English) and click Repair.

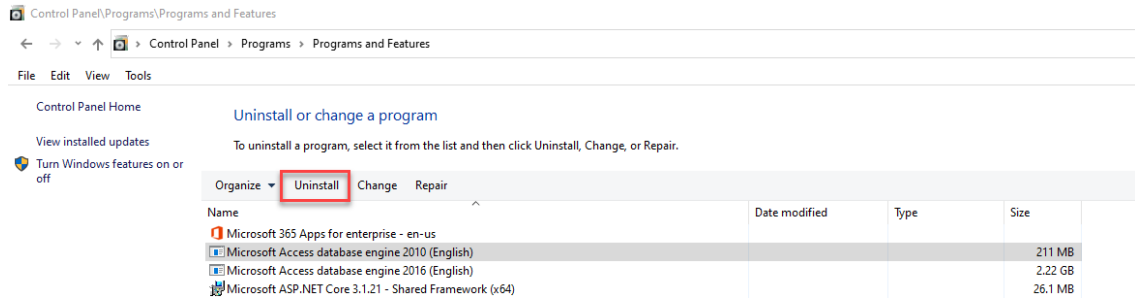


3. Uninstall/Reinstall Microsoft Access database engine

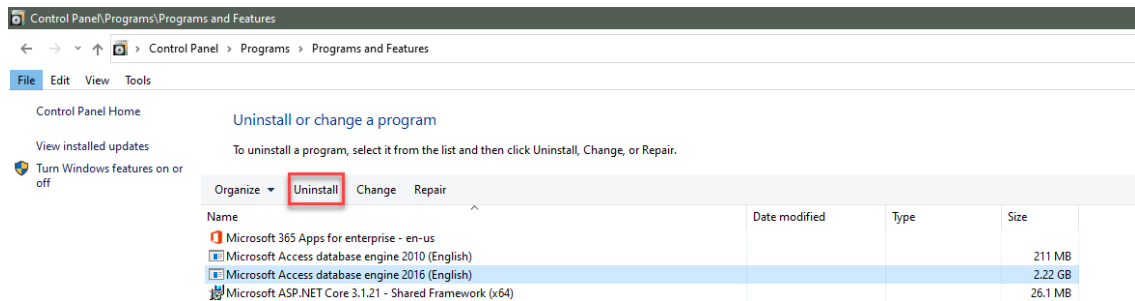
Uninstall and reinstall Microsoft Access database engine 2010 and Microsoft Access database engine 2016, if present.

1. Uninstall:

- a. Click Control Panel > Programs > Programs and Features.
- b. Select **Microsoft Access database engine 2010 (English)** and click **Uninstall**.



- c. Similarly, select **Microsoft Access database engine 2016 (English)** and click **Uninstall**.



2. **Download and Reinstall** either one or both, depending on what you uninstall from the links below.
[Microsoft Access Database Engine 2010 \(64-bit\)](#)
[Microsoft Access Database Engine 2016 \(64-bit\)](#)



4. If you are HyDraw CAD or MDTools 780 user, you may contact us regarding migrating to SQL Version.

Email support@VESTusa.com for details regarding upgrading to SQL version of HyDraw CAD or MDTools 780. For MDTools 975 users we will be developing the SQL patch, which will be available in a months' time.

Date: Jan 7, 2022